

## PORTMAN DENTAL CARE: LAYING THE FOUNDATIONS FOR DIGITAL TRANSFORMATION

PORTMAN  
dental care

**Portman Dental Care chose Timico to drive its ambitious digital transformation programme, starting with high-performing connectivity and security solutions.**

### Overview of Portman Dental Care

Portman Dental Care is an award-winning group of private dental practices operating across the UK. It was founded in 2009 with a strong focus on being the best, rather than the biggest, privately focused dental group.

Today, Portman Dental Care has more than 150 dental practices across the UK, including 16 orthodontic Portman Smile Clinics, and cares for more than 600,000 patients.

The group's practices offer a range of specialist, private and NHS dental care services, and is focused on continual development both in clinical skills and innovation.

### The connectivity challenge

Portman Dental Care acquired 150 businesses under its group name, but all of them have been operating under different IT systems and platforms.

With an ambitious acquisition programme in place, a full digital transformation was needed, so that each dental practice was working from a single, centralised platform. This would ensure that employees and practices benefitted from a joined-up collaborative approach.

In 2020, Portman Dental Care began its technological transformation, laying the foundations for its digital journey by enhancing its connectivity and security capabilities first.

### Laying the foundations for digital transformation

Portman Dental Care chose to work with us, recognising the reputation for connectivity services. Our Gold Partner status with Fortinet was also a contributing factor as the group was keen to utilise and benefit from Fortinet's industry-leading security products.

**"We were engaged to deploy SD-WAN across its 150 sites, which would support local breakout of SaaS applications such as O365."**

Portman Dental Care also relies on our expertise to provide secure email for 2,500 users and mailboxes, patch management, and endpoint security for 300 devices.

A digital transformation of this kind is key for reducing workloads and simplifying the management of network systems. The implementation of Fortinet security products will also ensure the continued protection of some legacy infrastructures across the group, while it prepares to transition to cloud platforms.



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As Portman Dental Care continues to acquire new business, the group can now connect and integrate new practices and teams through its IT service platform quickly and consistently, ensuring a joined-up approach at all times.

Our solutions are enabling business growth for Portman Dental Care whilst ensuring costs are optimised.

**“Employees are now able to work collaboratively on a large geographical scale through a unified platform.”**

**Moving forward**

With a five-year relationship confirmed, we will continue to be a key part of Portman’s significant digital transformation journey, providing project management support and trusted technical expertise throughout.



**“Timico is positioned to help Portman Dental Care over the next phase of their digital journey, enabling change whilst driving connectivity, productivity, and security.”**

Portman Dental Care chose us to provide project management support and trusted technical expertise. They are also preparing to transition to cloud platforms, and have confirmed a 5-year relationship with Timico.

**Speak to our team of specialists for a free consultation today.**



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