

## BROADBAND

Description	One-off	Monthly	Notes
ADSL Unlimited Rental - BT	£45.00	£21.28	New Provide
ADSL Unlimited Rental - TTB			
FTTC 40/10 Unlimited Fibre Rental - BT	£80.00	£31.92	
FTTC 40/10 Unlimited Fibre Rental - TTB			
FTTC 80/20 Unlimited Fibre Rental - BT	£80.00	£40.44	
FTTC 80/20 Unlimited Fibre Rental - TTB			
ADSL Transfer In	£0.00	Package charge applies	One-off charge shown above, BT & TTB
FTTC Transfer In	£0.00	Package charge applies	One-off charge shown above, BT & TTB
ADSL Simultaneous Provide - BT	£0.00	Package charge applies	Replaces primary one-off charge shown above, requires PSTN to be ordered at the same time
Cancelled installation	£25.00	n/a	Before point of no return
Cancelled or missed installation appointment	£125.00	n/a	Cancelled after point of no return or missed
ADSL ANNEX M Option	£60.00	£10.64	Applicable to DSL only, BT & TTB
ADSL Premium Traffic Option	n/a	£4.26	Applicable to DSL only
Amend order	£15.00	n/a	One-off
ADSL Expedite	£150.00	n/a	One-off, BT & TTB, Expedite requests are best endeavours, charge applies whether successful or not
FTTC Expedite	£200.00	n/a	
ADSL broadband elevated best efforts	n/a	£4.26	Per month
Excess broadband usage	n/a	£2.40	Per GB / Per Month
Amend end user access	£25.00	n/a	Charge to amend speed profile on the line
Special Fault Investigation	£175.00	n/a	Charged only if Timico is charged by the provider
Disconnection, Cease or Migration Out	£40.00	n/a	Administration fee including provider charges
ADSL Care Level 3	n/a	£13.04	Applicable to BTW and TTB only
ADSL Care Level 4	n/a	£16.92	Applicable to BTW and TTB only
FTTC Care Level 3	n/a	£13.04	Applicable to BTW and TTB only
FTTC Care Level 4	n/a	£16.92	Applicable to BTW and TTB only
ADSL Rental - Kcom	£45.00	£26.60	Only available as New Provide
ADSL Unlimited Rental - Strencom	£95.00	£83.79	Only available as New Provide
FTTC Rental - Kcom	£160.00	£69.16	Only available as New Provide

## COLOCATION - NEWARK

Description	One-off	Monthly	Notes
Colo Space Rack Unit (1U)	£199.00	£62.78	Charge for Colocation space only, install is only charged once per order
Colo Space Full Rack	£1,599.00	£850.13	Charge for Colocation space only
Additional data transfer - committed	n/a	£12.77	Per 100GB (or part thereof) - applies to 1U & 2U only
Additional data transfer - on-demand	n/a	£21.28	Per 100GB (or part thereof) - applies to 1U & 2U only
Bandwidth (Throughput Mbps)	n/a	£4.26	Per Mbps, per month - applies to half & full rack packages
Power (Amps) - Committed	n/a	£26.61	Per Amp (or part thereof), per month
Power (Amps) - Excess Usage	n/a	£79.81	Per Amp (or part thereof), per month
Remote hands support on-demand	£70.00	n/a	Per incident
Remote hands support package (5 hours per month)	n/a	£372.40	Per month, 5 incidents plus unlimited reboots
KVMoIP	£99.00	£15.97	
KVMoIP on-demand	£70.00	n/a	Per incident
Additional switch port	n/a	£53.20	Per month
Cabling - Ethernet (Cat6) <100m	£120.00	£5.33	Per cable
Cabling - Ethernet (Cat6) <100m - Additional	£35.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair	£350.00	£10.64	Per cable
Cabling - SM/MM Fibre - Install <100m Pair - Additional	£70.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed	£200.00		Per cable
Cabling - SM/MM Fibre - Install <100m Pair - between halls	£450.00		Per cable
Cabling - SM/MM Fibre - Install <100m Pair - Additional - between halls	£100.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed - between halls	£275.00		
Physical Access Credentials	£25.00		n/a

## COLOCATION - SOV

Description	One-off	Monthly	Notes
Colo Space Full Rack	£1,599.00	£956.53	Charge for Colocation space only
Additional data transfer - committed	n/a	£12.77	Per 100GB (or part thereof) - applies to 1U & 2U only
Additional data transfer - on-demand	n/a	£20.56	Per 100GB (or part thereof) - applies to 1U & 2U only
Bandwidth (Throughput Mbps)	n/a	£4.26	Per Mbps, per month - applies to half & full rack packages
Power (Amps) - Committed	n/a	£26.61	Per Amp (or part thereof), per month
Power (Amps) - Excess Usage	n/a	£79.81	Per Amp (or part thereof), per month
Remote hands support on-demand	£70.00	n/a	Per incident
Remote hands support package (5 hours per month)	n/a	£372.40	Per month, 5 incidents plus unlimited reboots
Cabling - Ethernet (Cat6) <100m	£120.00	£5.33	Per cable
Cabling - Ethernet (Cat6) <100m - Additional	£35.00		Per cable - additional on same order

Cabling - SM/MM Fibre - Install <100m Pair	£350.00	£10.64	Per cable
Cabling - SM/MM Fibre - Install <100m Pair - Additional	£70.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed	£200.00		
Cabling - SM/MM Fibre - Install <100m Pair - between halls	£450.00		
Cabling - SM/MM Fibre - Install <100m Pair - Additional - between halls	£100.00		
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed - between halls	£275.00		
Physical Access Credentials	£25.00	n/a	

**DATA VAULT**

Description	One-off	Monthly	Notes
Storage	n/a	£0.54	Per GB per month

**DISASTER RECOVERY AS A SERVICE**

Description	One-off	Monthly	Notes
Virtual Replication License	n/a	£30.84	Per license
DRaaS - Virtual Core Processing Unit (vCPU)	n/a	£2.32	Per GHz
DRaaS - Virtual Memory (vRAM)	n/a	£1.86	Per GB
Gold Storage	See Note	See Note	As per Virtual Data Centre pricing

**DOMAINS, EMAIL & WEB HOSTING**

Description	One-off	Monthly	Notes
TimicoMail - 2GB POP3/IMAP	n/a	£3.09	Per month, per mailbox, not available to new customers
TimicoMail - 10GB POP3/IMAP	n/a	£4.63	Per month, per mailbox, not available to new customers
TimicoMail - 2GB POP3/IMAP - enhanced security	n/a	£3.60	Per month, per mailbox, not available to new customers
TimicoMail - 10GB POP3/IMAP - enhanced security	n/a	£5.66	Per month, per mailbox, not available to new customers
SMTP feed direct	n/a	£4.43	Per month, per feed, not available to new customers
SMTP feed direct - enhanced security	n/a	£8.25	Per month, per feed, not available to new customers
Transfer of services to alternative provider	£10.00	£10.96	Administration fee, covers up to 10 services
.ac Domain .ac Domain - 2 Year	£499.00	n/a	One-off per period shown, automatic renewals
.ac Domain .ac Domain - 5 Year	£949.00	n/a	One-off per period shown, automatic renewals
.academy Domain .academy Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.academy Domain .academy Domain - 5 Year	£154.30	n/a	One-off per period shown, automatic renewals
.ae Domain .ae Domain - 2 Year	£436.00	n/a	One-off per period shown, automatic renewals
.ae Domain .ae Domain - 5 Year	£870.00	n/a	One-off per period shown, automatic renewals
.agency Domain .agency Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.agency Domain .agency Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.archi Domain .archi Domain - 2 Years	£198.00	n/a	One-off per period shown, automatic renewals
.archi Domain .archi Domain - 5 Year	£395.00	n/a	One-off per period shown, automatic renewals
.asia Domain .asia Domain - 2 Years	£42.00	n/a	One-off per period shown, automatic renewals
.asia Domain .asia Domain - 5 Years	£83.87	n/a	One-off per period shown, automatic renewals
.at Domain .at Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.at Domain .at Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.bargains Domain .bargains Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.bargains Domain .bargains Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.be Domain .be Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.be Domain .be Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.berlin Domain .berlin Domain - 2 Year	£117.00	n/a	One-off per period shown, automatic renewals
.berlin Domain .berlin Domain - 5 Year	£235.00	n/a	One-off per period shown, automatic renewals
.best Domain .best Domain - 2 Year	£268.00	n/a	One-off per period shown, automatic renewals
.best Domain .best Domain - 5 Year	£535.00	n/a	One-off per period shown, automatic renewals
.biz Domain .biz Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.biz Domain .biz Domain - 5 Year	£64.99	n/a	One-off per period shown, automatic renewals
.boutique Domain .boutique Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.boutique Domain .boutique Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.br.com Domain .br.com Domain - 2 Year	£119.99	n/a	One-off per period shown, automatic renewals
.br.com Domain .br.com Domain - 5 Year	£269.99	n/a	One-off per period shown, automatic renewals
.build Domain .build Domain - 2 Year	£179.00	n/a	One-off per period shown, automatic renewals
.build Domain .build Domain - 5 Year	£357.00	n/a	One-off per period shown, automatic renewals
.builders Domain .builders Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.builders Domain .builders Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.buzz Domain .buzz Domain - 2 Year	£95.00	n/a	One-off per period shown, automatic renewals
.buzz Domain .buzz Domain - 5 Year	£95.00	n/a	One-off per period shown, automatic renewals
.ca Domain .ca Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.ca Domain .ca Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.careers Domain .careers Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.careers Domain .careers Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.cc Domain .cc Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.cc Domain .cc Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.ceo Domain .ceo Domain - 2 Year	£240.00	n/a	One-off per period shown, automatic renewals
.ceo Domain .ceo Domain - 5 Year	£479.00	n/a	One-off per period shown, automatic renewals
.ch Domain .ch Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.ch Domain .ch Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.cheap Domain .cheap Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals

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.cheap Domain .cheap Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.d Domain .d Domain - 2 Year	£212.99	n/a	One-off per period shown, automatic renewals
.d Domain .d Domain - 5 Year	£499.00	n/a	One-off per period shown, automatic renewals
.cn Domain .cn Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.cn Domain .cn Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.co Domain .co Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.co Domain .co Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.co.il Domain .co.il Domain - 2 Year	£264.00	n/a	One-off per period shown, automatic renewals
.co.il Domain .co.il Domain - 5 Year	£527.00	n/a	One-off per period shown, automatic renewals
.co.nz Domain .co.nz Domain - 2 Year	£262.00	n/a	One-off per period shown, automatic renewals
.co.nz Domain .co.nz Domain - 5 Year	£523.00	n/a	One-off per period shown, automatic renewals
.co.uk Domain .co.uk Domain - 2 Year	£10.45	n/a	One-off per period shown, automatic renewals
.co.uk Domain .co.uk Domain - 5 Year	£22.99	n/a	One-off per period shown, automatic renewals
.co.za Domain .co.za Domain - 2 Year	£228.00	n/a	One-off per period shown, automatic renewals
.co.za Domain .co.za Domain - 5 Year	£455.00	n/a	One-off per period shown, automatic renewals
.codes Domain .codes Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.codes Domain .codes Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.com Domain .com Domain - 2 Year	£20.99	n/a	One-off per period shown, automatic renewals
.com Domain .com Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.com.sg Domain .com.sg Domain - 2 Year	£249.99	n/a	One-off per period shown, automatic renewals
.com.sg Domain .com.sg Domain - 5 Year	£605.99	n/a	One-off per period shown, automatic renewals
.com.tr Domain .com.tr Domain - 5 Year	£140.00	n/a	One-off per period shown, automatic renewals
.com.tr Domain .com.tr Domain - 1 Year	£140.00	n/a	One-off per period shown, automatic renewals
.com.uy Domain .com.uy Domain - 1 Year	£140.00	n/a	One-off per period shown, automatic renewals
.com.ve Domain .com.ve Domain - 1 Year	£140.00	n/a	One-off per period shown, automatic renewals
.community Domain .community Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.community Domain .community Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.company Domain .company Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.company Domain .company Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.computer Domain .computer Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.cool Domain .cool Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.cool Domain .cool Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.CYMRU Domain .CYMRU Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.CYMRU Domain .CYMRU Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.dating Domain .dating Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.dating Domain .dating Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.de Domain .de Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.de Domain .de Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.direct Domain .direct Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.direct Domain .direct Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.dk Domain .dk Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.education Domain .education Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.education Domain .education Domain - 5 Year	£64.99	n/a	One-off per period shown, automatic renewals
.ee Domain .ee Domain - 1 Year	£22.99	n/a	One-off per period shown, automatic renewals
.email Domain .email Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.email Domain .email Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.es Domain .es Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.es Domain .es Domain - 5 Year	£64.99	n/a	One-off per period shown, automatic renewals
.eu Domain .eu Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.eu Domain .eu Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.eu.com Domain .eu.com Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.eu.com Domain .eu.com Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.events Domain .events Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.events Domain .events Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.expert Domain .expert Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.expert Domain .expert Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.fm Domain .fm Domain - 2 Year	£472.00	n/a	One-off per period shown, automatic renewals
.fm Domain .fm Domain - 5 Year	£942.00	n/a	One-off per period shown, automatic renewals
.fr Domain .fr Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.fr Domain .fr Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.gb.com Domain .gb.com Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.gb.com Domain .gb.com Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.gs Domain .gs Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.gs Domain .gs Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.guru Domain .guru Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.guru Domain .guru Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.ie Domain .ie Domain - 2 Year	£289.99	n/a	One-off per period shown, automatic renewals
.ie Domain .ie Domain - 5 Year	£649.99	n/a	One-off per period shown, automatic renewals
.in Domain .in Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.info Domain .info Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.info Domain .info Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.international Domain .international Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.international Domain .international Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.it Domain .it Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.it Domain .it Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.jp Domain .jp Domain - 2 Year	£452.00	n/a	One-off per period shown, automatic renewals
.jp Domain .jp Domain - 5 Year	£902.00	n/a	One-off per period shown, automatic renewals
.kiwi Domain .kiwi Domain - 2 Year	£89.00	n/a	One-off per period shown, automatic renewals
.kiwi Domain .kiwi Domain - 5 Year	£177.00	n/a	One-off per period shown, automatic renewals
.london Domain .london Domain - 2 Year	£124.99	n/a	One-off per period shown, automatic renewals

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.london Domain .london Domain - 5 Year	£259.99	n/a	One-off per period shown, automatic renewals
.ltd.uk Domain .ltd.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.luxury Domain .luxury Domain - 2 Year	£1,408.00	n/a	One-off per period shown, automatic renewals
.luxury Domain .luxury Domain - 5 Year	£2,811.00	n/a	One-off per period shown, automatic renewals
.me Domain .me Domain - 2 Year	£49.99	n/a	One-off per period shown, automatic renewals
.me Domain .me Domain - 5 Year	£119.99	n/a	One-off per period shown, automatic renewals
.me.uk Domain .me.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.me.uk Domain .me.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.menu Domain .menu Domain - 2 Year	£95.00	n/a	One-off per period shown, automatic renewals
.menu Domain .menu Domain - 5 Year	£189.70	n/a	One-off per period shown, automatic renewals
.mobi Domain .mobi Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.mobi Domain .mobi Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.ms Domain .ms Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.ms Domain .ms Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.name Domain .name Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.name Domain .name Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.net Domain .net Domain - 2 Year	£20.99	n/a	One-off per period shown, automatic renewals
.net Domain .net Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.net.uk Domain .net.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.net.uk Domain .net.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.nl Domain .nl Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.nl Domain .nl Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.org Domain .org Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.org Domain .org Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.org.uk Domain .org.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.org.uk Domain .org.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.partners Domain .partners Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.partners Domain .partners Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.photo Domain .photo Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.photo Domain .photo Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.plc.uk Domain .plc.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.plc.uk Domain .plc.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.productions Domain .productions Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.productions Domain .productions Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.properties Domain .properties Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.properties Domain .properties Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.pt Domain .pt Domain - 2 Year	£249.99	n/a	One-off per period shown, automatic renewals
.pt Domain .pt Domain - 5 Year	£549.99	n/a	One-off per period shown, automatic renewals
.recipes Domain .recipes Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.recipes Domain .recipes Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.rich Domain .rich Domain - 2 Year	£6,000.00	n/a	One-off per period shown, automatic renewals
.rich Domain .rich Domain - 5 Year	£11,980.00	n/a	One-off per period shown, automatic renewals
.ru Domain .ru Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.ru Domain .ru Domain - 5 Year	£52.99	n/a	One-off per period shown, automatic renewals
.sch.uk Domain .sch.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.sch.uk Domain .sch.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.social Domain .social Domain - 2 Year	£44.99	n/a	One-off per period shown, automatic renewals
.social Domain .social Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.solutions Domain .solutions Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.solutions Domain .solutions Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.sucks Domain .sucks Domain - 2 Year	£549.00	n/a	One-off per period shown, automatic renewals
.sucks Domain .sucks Domain - 5 Year	£1,299.00	n/a	One-off per period shown, automatic renewals
.technology Domain .technology Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.technology Domain .technology Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.today Domain .today Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.today Domain .today Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.trade Domain .trade Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.trade Domain .trade Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.training Domain .training Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.training Domain .training Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.tv Domain .tv Domain - 2 Year	£89.99	n/a	One-off per period shown, automatic renewals
.tv Domain .tv Domain - 5 Year	£199.99	n/a	One-off per period shown, automatic renewals
.uk Domain .uk Domain - 2 Year	£10.49	n/a	One-off per period shown, automatic renewals
.uk Domain .uk Domain - 5 Year	£22.99	n/a	One-off per period shown, automatic renewals
.uk.com Domain .uk.com Domain - 2 Year	£119.99	n/a	One-off per period shown, automatic renewals
.uk.com Domain .uk.com Domain - 5 Year	£269.99	n/a	One-off per period shown, automatic renewals
uk.net Domain uk.net Domain - 2 year	£119.00	n/a	One-off per period shown, automatic renewals
uk.net Domain uk.net Domain - 5 year	£269.99	n/a	One-off per period shown, automatic renewals
.us Domain .us Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.us Domain .us Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.us.com Domain .us.com Domain - 2 Year	£49.99	n/a	One-off per period shown, automatic renewals
.us.com Domain .us.com Domain - 5 Year	£119.99	n/a	One-off per period shown, automatic renewals
.vg Domain .vg Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.vg Domain .vg Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.wales Domain .wales Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.wales Domain .wales Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.wiki Domain .wiki Domain - 2 Year	£71.00	n/a	One-off per period shown, automatic renewals
.wiki Domain .wiki Domain - 5 Year	£142.00	n/a	One-off per period shown, automatic renewals
.ws Domain .ws Domain - 2 Year	£49.99	n/a	One-off per period shown, automatic renewals
.ws Domain .ws Domain - 5 Year	£119.99	n/a	One-off per period shown, automatic renewals

.xxx Domain .xxx Domain - 2 Year	£219.99	n/a	One-off per period shown, automatic renewals
.xxx Domain .xxx Domain - 5 Year	£549.99	n/a	One-off per period shown, automatic renewals
.xyz Domain .xyz Domain - 2 Year	£30.00	n/a	One-off per period shown, automatic renewals

## FIXED LINE TELEPHONY

Description	One-off	Monthly	Notes
BT - Analogue Line - New	£105.00	£16.98	Per line (Premium, Multi and Aux lines carry a £2.50 per month premium)
BT - Analogue Line - Transfer in	£20.00		
BT - ISDN2 - New	£185.00	£28.62	Per circuit
BT - ISDN2 - Transfer in	£39.00		
BT - ISDN30 - New - Circuit	£800.00	n/a	Per circuit
BT - ISDN30 - Transfer in	£89.00		
BT - ISDN30 - New - Channel	£20.00	£15.91	Per channel
BT - Out of hours installation appointment supplement	£65.00	n/a	Per site in addition to normal connection charges
BT - Amend order	£15.00	n/a	Applicable when any change is made to an appointment date during any stage of an order.
BT - Expedite order - Analogue Line	£200.00	n/a	Expedite requests are best endeavours, charge applies whether successful or not
BT - Cancelled installation	£25.00	n/a	Before the point of no return
BT - Cancelled or missed installation appointment	£125.00	n/a	Cancelled after point of no return or missed
BT - Renumber at point of transfer	£15.00	n/a	Per line
BT - Renumber existing line	£55.00	n/a	Administration fee including provider charges
BT - Disconnection, cease or transfer	£20.00	n/a	Administration fee including provider charges
BT - Analogue Line - Care Level 2	n/a	£2.13	Per line
BT - Analogue Line - Care Level 2.5 Plus	n/a	£2.66	Per line
BT - Analogue Line - Care Level 3	n/a	£5.27	Per line
BT - Analogue Line - Care Level 4	n/a	£7.40	Per line
BT - ISDN2 - Care Level 2 Plus	n/a	£2.66	Per circuit
BT - ISDN2 - Care Level 3	n/a	£5.27	Per circuit
BT - ISDN2 - Care Level 4	n/a	£7.40	Per circuit
BT - ISDN30 - Care Level 2	n/a	£2.66	Per channel
BT - ISDN30 - Care Level 3	n/a	£5.27	Per channel
BT - ISDN30 - Care Level 4	n/a	£7.40	Per channel
BT - ISDN 30 Site Assurance	n/a	£1.60	Per channel, per month
BT - ISDN30 Admin Call Forwarding	£6.00	£3.73	Per circuit
BT - ISDN30 Anonymous call rejection	£6.00	£2.93	Per circuit
BT - ISDN30 Call Waiting / Call Hold	£6.00	£2.93	Per circuit
BT - ISDN30 Caller redirect	n/a	£13.30	Per circuit
BT - ISDN30 Calling Line Identity Presentation	n/a	£2.40	Per circuit
BT - ISDN30 Calling Line Identity Restriction	n/a	£2.93	Per circuit
BT - ISDN30 Connected Line Identity Presentation	n/a	£2.40	Per circuit
BT - ISDN30 Connected Line Identity Restriction	n/a	£2.93	Per circuit
BT - ISDN30 Customer Controlled Call Forwarding	£6.00	£3.73	Per circuit
BT - ISDN30 DDI caller redirect	£275.00	£13.30	Per Block of 10 consecutive DDI's
BT - ISDN30 DDI Numbers	£11.00	£5.22	Per Block of 10 consecutive DDI's
BT - ISDN30 Multi Sub. Numbering (2 to 10)	£40.00	£1.07	Per circuit
BT - ISDN30 Permanent Incoming Call Bar	£6.00	£2.66	Per circuit
BT - ISDN30 Permanent Outgoing Call Bar	£6.00	£2.66	Per circuit
BT - ISDN30 Presentation number	£80.00	£4.10	Per circuit
BT - ISDN30 Selective Call Barring	£6.00	£2.66	Per circuit
BT - ISDN2 Admin Call Forwarding	£6.00	£3.73	Per number
BT - ISDN2 Anonymous call rejection	£6.00	£2.93	Per number
BT - ISDN2 Call Waiting / Call Hold	£6.00	£2.93	Per number
BT - ISDN2 Caller redirect	n/a	£2.39	Per number
BT - ISDN2 Calling Line Identity Presentation	n/a	£2.40	Per number
BT - ISDN2 Calling Line Identity Restriction	n/a	£2.93	Per number
BT - ISDN2 Connected Line Identity Presentation	n/a	£2.40	Per number
BT - ISDN2 Connected Line Identity Restriction	n/a	£2.93	Per number
BT - ISDN2 Customer Controlled Call Forwarding	£6.00	£3.73	Per number
BT - ISDN2 DDI caller redirect	£275.00	£13.30	Per Block of 10 consecutive DDI's
BT - ISDN2 DDI Numbers	£11.00	£5.22	Per Block of 10 consecutive DDI's
BT - ISDN2 Multi Sub. Numbering (2 to 10)	£40.00	£1.07	Per number
BT - ISDN2 Permanent Incoming Call Bar	£6.00	£2.66	Per number
BT - ISDN2 Permanent Outgoing Call Bar	£6.00	£2.66	Per number
BT - ISDN2 Presentation number	£35.00	£4.10	Per number
BT - ISDN2 Selective Call Barring	£6.00	£2.66	Per number
BT - Analogue Line Call Barring	n/a	£1.97	Per number
BT - Analogue Line Call Diversion	£4.50	£1.60	Per number
BT - Analogue Line Call Minder	£3.50	£1.60	Per number
BT - Analogue Line Call Minder Premier	£7.50	£3.73	Per number
BT - Analogue Line Call Sign	£12.50	£4.26	Per number
BT - Analogue Line Call Waiting	n/a	£1.60	Per number
BT - Analogue Line Caller Display	n/a	£1.60	Per number
BT - Analogue Line Multiway Calling (3)	n/a	£1.60	Per number
BT - Analogue Line Reminder Call	n/a	£2.66	Per number
BT - Analogue Line Ring Back	n/a	£1.97	Per number
BT - Smart Divert	n/a	£2.13	Per number

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BT - Analogue Line Outgoing Calls Barred (Int. & Prem.)	n/a	£1.60	Per number
BT - Analogue Line Outgoing Calls Barred (Prem.)	n/a	£2.35	Per number
BT - Directory Entry - Ordinary	n/a	£26.60	Per number
BT - Directory Entry - Bold	n/a	£47.88	Per number
BT - 1571	n/a	£2.40	Per number
Kcom - Analogue Line - New	£195.00	£31.92	Per line
Strencom - Analogue Line - New	£152.50	£31.92	Per line
Call Tariff	n/a	n/a	Timico Business Call Tariff

**Synergy UC**

Description	One-off	Monthly	Notes
Synergy - Standard User	£5.00	£8.52	Per user
Synergy - Pro User	£5.00	£12.77	Per user
Single incoming geographic number (new)	£0.00	£0.91	UK geographic number provided by Timico
Single incoming geographic number (ported-in)	£19.00		UK geographic number ported from alternative provider
Multiple incoming geographic numbers (new)	£0.00		UK geographic numbers provided by Timico (monthly per number)
Multiple incoming geographic numbers (ported-in)	£19.00		Per number up to maximum of £95 (monthly per number)
VoIP username change	£5.00	n/a	Administration fee per user
Routing or dial plan changes	£22.59	n/a	Up to five minor changes per request
Disconnection or cease	£5.00	n/a	Administration fee per user
Port rejection charge	£15.00	n/a	One-off where number port order is rejected
Call Tariff	n/a	n/a	Timico VoIP Business Call Tariff

**LEASED LINES**

Description	One-off	Monthly	Notes
EoFTTC Circuit	POA	POA	Per circuit
EFM Circuit	POA	POA	Per circuit
Fibre EAD Circuit	POA	POA	Per circuit

**MICROSOFT LICENSES (SPLA)**

Description	One-off	Monthly	Notes
Microsoft BizTalk Server Branch	n/a	£61.68	Server License
Microsoft BizTalk Server Enterprise	n/a	£1,029.03	Server License
Microsoft BizTalk Server Standard	n/a	£236.44	Server License
Windows Server Standard Core Licence (2 Core)	n/a	£19.54	Per user
Windows Server Data Centre Core Licence (2 Core)	n/a	£19.54	Per user
Exchange Basic Subscriber Access Licence	n/a	£1.03	Per user
Exchange Enterprise Plus Subscriber Access Licence	n/a	£6.17	Per user
Exchange Enterprise Subscriber Access Licence	n/a	£4.12	Per user
Exchange Enterprise Subscriber Access Licence for Software Assurance	n/a	£1.03	Per user
Exchange Standard Plus Subscriber Access Licence	n/a	£5.14	Per user
Exchange Standard Subscriber Access Licence	n/a	£3.09	Per user
Exchange Standard Subscriber Access Licence for Software Assurance	n/a	£1.03	Per user
SQL Server Standard Subscriber Access Licence	n/a	£20.56	Per user
SQL Server Standard Core Licence (2 Core)	n/a	£171.68	Per user
SQL Server Web Edition Core Licence (2 Core)	n/a	£11.31	2 core minimum
Windows Rights Management Services Client Access Licence	n/a	£2.06	2 core minimum
Windows Remote Desktop Services Subscriber Access Licence	n/a	£6.17	Server License
Office Standard Subscriber Access License	n/a	£14.40	Per user
Project Professional Subscriber Access Licence	n/a	£35.98	Per user
Project Standard Subscriber Access Licence	n/a	£23.65	Server License

**MOBILE**

Description	One-off	Monthly	Notes
Disconnection or cease (in contract) (no PAC Code)	£25.00	n/a	Administration fee + all outstanding charges (per number)
Disconnection or cease (out of contract) (no PAC Code)	£0.00	n/a	Free of charge
Transfer with PAC Code to alternative provider (in contract)	£25.00	n/a	Administration fee + all outstanding charges (per number)
Transfer with PAC Code to alternative provider (out of contract)	£15.00	n/a	Administration fee (per number)
Device network unlocking	£100.00	n/a	Unlocking network specific devices
Re-issue of PAC Code	£15.00	n/a	Administration fee (per PAC Code)
Mobile Tariff	See Notes	See Notes	As per contract
Re-number	£50.00	n/a	Administration fee including network charges (per number)
SIM Card	£0.00	n/a	excludes delivery charges
SIM Card - AQL	£0.00	n/a	excludes delivery charges
1GB for Failover (up to 5 SIMs)	£30.00	£30.84	AQL Only
5GB for Failover (up to 10 SIMs)	£100.00	£102.80	
10GB for Failover (up to 15 SIMs)	£170.00	£174.76	
20GB for Failover (up to 20 SIMs)	£200.00	£380.36	
30GB for Failover (up to 25 SIMs)	£250.00	£565.40	
50GB for Failover (up to 30 SIMs)	£300.00	£904.64	
75GB for Failover (up to 100 SIMs)	£1,000.00	£1,542.00	
100GB for Failover (up to 150 SIMs)	£1,500.00	£2,004.60	
150GB for Failover (up to 200 SIMs)	£2,000.00	£2,981.20	

200GB for Failover (up to 300 SIMs)	£3,000.00	£3,957.80	AQL Only, Minimum 3 month term
1GB for Rapid Deployment	£10.00	£18.51	
5GB for Rapid Deployment		£87.38	
10GB for Rapid Deployment		£174.76	
20GB for Rapid Deployment		£344.38	
30GB for Rapid Deployment		£524.28	
50GB for Rapid Deployment		£863.52	
75GB for Rapid Deployment		£1,310.70	
100GB for Rapid Deployment		£1,747.60	
150GB for Rapid Deployment		£2,621.40	
200GB for Rapid Deployment		£3,495.20	

**OFFICE 365 LICENSES & BOLT ONS**

Description	One-off	Monthly	Notes
EM+S E3 CSP	n/a	£7.03	
EM+S E5 CSP	n/a	£13.84	
Office 365 Business	n/a	£8.13	
Office 365 Business Essentials	n/a	£3.91	
Office 365 Business Premium	n/a	£9.67	
Office 365 Business Premium - Supported	n/a	£10.59	
Office 365 ProPlus	n/a	£11.83	
Office 365 ProPlus - Supported	n/a	£12.91	
Office 365 Enterprise E1	n/a	£6.17	
Office 365 Enterprise E3	n/a	£18.10	
Office 365 Enterprise E3 - Supported	n/a	£19.77	
Office 365 Enterprise E5	n/a	£31.67	
Office 365 Enterprise E5 - Supported	n/a	£35.07	
Skype for Business PSTN Conferencing for E5 without PSTN Conferencing	n/a	£1.55	
Office 365 F1	n/a	£3.09	
Exchange Online (Plan 1)	n/a	£3.09	
Exchange Online (Plan 2)	n/a	£6.17	
Exchange Online Protection	n/a	£0.83	
Exchange Online Advanced Threat Protection	n/a	£1.55	
Exchange Online Archiving for Exchange Online	n/a	£2.37	
Exchange Online Kiosk	n/a	£1.55	
Exchange Online Archiving (EOA) for Exchange Server	n/a	£2.37	
Additional PSTN numbers to extend Skype for Business features	n/a	£3.91	
Audio Conferencing (PSTN)	n/a	£3.09	
Common Area Phone	n/a	£6.17	
Domestic and International Calling Plan	n/a	£18.61	
Domestic Calling Plan	n/a	£9.31	
Domestic Calling Plan (120 Min)	n/a	£4.65	
Phone System (PBX)	n/a	£6.17	
Skype for Business Online (Plan 1)	n/a	£1.55	
Skype for Business Online (Plan 2)	n/a	£4.32	
Skype for Business Plus CAL	n/a	£1.55	
SharePoint Online (Plan 1)	n/a	£3.91	
SharePoint Online (Plan 2)	n/a	£7.71	
OneDrive for Business (Plan 1)	n/a	£3.91	Per license
OneDrive for Business (Plan 2)	n/a	£7.71	
Microsoft Flow P1	n/a	£3.91	
Microsoft Flow P2	n/a	£11.62	
Flow Additional Runs per 50,000	n/a	£31.05	
Flow Additional Runs per 50,000	n/a	£31.05	
Microsoft PowerApps P1	n/a	£5.45	
Microsoft PowerApps P2	n/a	£31.05	
PowerApps Additional Data Storage	n/a	£58.19	
PowerApps Additional Data Storage (Dyn365)	n/a	£58.19	
PowerApps Additional File Storage per 500GB	n/a	£38.76	
PowerApps Additional File Storage per 500GB (Dyn365)	n/a	£38.76	
Yammer Enterprise	n/a	£2.37	
Visio Online Plan 1	n/a	£3.91	
Visio Online Plan 2	n/a	£11.62	
Power BI Pro	n/a	£7.71	
Power BI Premium P1	n/a	£3,872.07	
Power BI Premium P2	n/a	£7,747.94	
Power BI Premium P3	n/a	£15,499.78	
Power BI Premium P4	n/a	£31,003.35	
Power BI Premium P5	n/a	£62,010.61	
Office 365 Business Premium (Nonprofit Staff Pricing)	n/a	£2.45	
Office 365 ProPlus (Nonprofit Staff Pricing)	n/a	£3.09	
Office 365 Enterprise E3 (Nonprofit Staff Pricing)	n/a	£4.26	
Office 365 Enterprise E5 (Nonprofit Staff Pricing)	n/a	£14.05	
Exchange Online Advanced Threat Protection (Nonprofit Staff Pricing)	n/a	£0.54	
Exchange Online Archiving for Exchange Online (Nonprofit Staff Pricing)	n/a	£0.96	
Skype for Business Online (Plan 2) (Nonprofit Staff Pricing)	n/a	£1.60	
Audio Conferencing (Nonprofit Staff)	n/a	£1.28	
Phone System (Nonprofit Staff Pricing)	n/a	£2.56	
Power BI Pro (Nonprofit Staff Pricing)	n/a	£2.45	

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Power BI Premium P1 (Nonprofit Staff Pricing)	n/a	£1,603.00
Power BI Premium P2 (Nonprofit Staff Pricing)	n/a	£3,207.69
Power BI Premium P3 (Nonprofit Staff Pricing)	n/a	£6,416.87
Power BI Premium EM3 (Nonprofit Staff Pricing)	n/a	£800.76

**PROFESSIONAL SERVICES**

Description	One-off	Monthly	Notes
Consultant	£125.00	n/a	One-off, Per Hour
Engineer - Tier 1	£600.00	n/a	One-off, Per Day
Engineer - Tier 1 - Remote	£66.00	n/a	One-off, Per 30 minutes
Engineer - Tier 1 - Out of Hours / Saturday	£825.00	n/a	One-off, Per Day
Engineer - Tier 1 - Sunday / Bank Holiday	£1,100.00	n/a	One-off, Per Day
Engineer - Tier 2	£760.00	n/a	One-off, Per Day
Engineer - Tier 2 - Remote	£83.60	n/a	One-off, Per 30 minutes
Engineer - Tier 2 - Out of Hours / Saturday	£1,140.00	n/a	One-off, Per Day
Engineer - Tier 2 - Sunday / Bank Holiday	£1,520.00	n/a	One-off, Per Day
Engineer - Tier 3	£850.00	n/a	One-off, Per Day
Engineer - Tier 3 - Remote	£93.50	n/a	One-off, Per 30 minutes
Engineer - Tier 3 - Out of Hours / Saturday	£1,275.00	n/a	One-off, Per Day
Engineer - Tier 3 - Sunday / Bank Holiday	£1,700.00	n/a	One-off, Per Day
Project Co-ordinator	£400.00	n/a	One-off, Per Day
Project Manager	£850.00	n/a	One-off, Per Day
Trainer	£100.00	n/a	One-off, Per Hour
Service Management	n/a	POA	Price On Application based on bespoke requirements
Amend Appointment - More than 7 days notice	£0.00	n/a	Per appointment, the request must be made in writing 7 clear days prior to the agreed appointment time (includes cancellations)
Amend Appointment - Less than 7 days notice	£25.00	n/a	Per appointment, the request must be made in writing 7 clear days prior to the agreed appointment time (includes cancellations)
Amend Appointment - Less than 24 hours notice	£100.00	n/a	Per appointment, the request must be made in writing 7 clear days prior to the agreed appointment time (includes cancellations)
Missed Appointment	See Notes	n/a	Full charges including all mileage and other out of pocket expenses applies
Out of Pocket Expenses - per mile from your nearest Timico office to required site	£0.65	n/a	Charged per mile in addition to any overnight stays and other charges related to the visit
Out of Pocket Expenses - per overnight stay required	£100.00	n/a	Charged per person per night in addition to any mileage and other charges related to the visit

**REMOTE INFRASTRUCTURE SUPPORT**

Description	One-off	Monthly	Notes
Remote infrastructure support - Servers	POA	POA	Price On Application based on bespoke requirements
Remote infrastructure support - Switches			

**SYNERGY SIP TRUNKS**

Description	One-off	Monthly	Notes
Per site connection	£105.00	n/a	One-off per site served with SIP trunks
SIP trunk rental	n/a	£6.39	Per channel
Single incoming geographic number (new)	£0.00	£0.91	UK geographic number provided by Timico
Single incoming geographic number (ported-in)	£19.00		UK geographic number ported from alternative provider
Multiple incoming geographic numbers (new)	£0.00		UK geographic numbers provided by Timico (monthly per number)
Multiple incoming geographic numbers (ported-in)	£19.00		Per number up to maximum of £95 (monthly per number)
Port rejection charge	£15.00	n/a	One-off where number port order is rejected
Call Tariff	n/a	n/a	Timico VoIP Business Call Tariff

**IT HELP DESK**

Description	One-off	Monthly	Notes
IT Help Desk	POA	POA	Price On Application based on bespoke requirements

**VIRTUAL DATA CENTRE**

Description	One-off	Monthly	Notes
Virtual Core Processing Unit (vCPU)	n/a	£9.26	Per GHz
Virtual Memory (vRAM)	n/a	£7.71	Per GB
Platinum Storage	n/a	£0.15	
Gold Storage	n/a	£0.08	
Silver Storage	n/a	£0.07	
Backup Storage	n/a	£0.05	
Veeam Backup & Replication License	n/a	£8.23	Per license
McAfee MOVE Antivirus for Windows	n/a	£6.17	
Antivirus for Linux	n/a	£17.48	Per device
Virtual Firewall	n/a	£15.42	
Virtual Firewall HA Add-on	n/a	£15.42	



**VIRTUAL NUMBERS**

Description	One-off	Monthly	Notes
Virtual Number - Standard	£0.00	£10.64	<i>Per number</i>
Virtual Number - Gold	POA		
Call queuing rental	n/a	£5.33	
Simple IVR	£50.00	£5.33	
Advanced IVR (including call queueing)	£100.00	£10.64	
Geographic routing	£200.00	£10.64	

**OTHER CHARGES**

Description	One-off	Monthly	Notes
IP address - additional 1	n/a	£2.66	<i>Per month</i>
IP address - additional 2	n/a	£5.32	<i>Per month</i>
IP address - additional 6	n/a	£8.52	<i>Per month</i>
IP address - additional 14	n/a	£13.30	<i>Per month</i>
Centralised Internet Breakout	n/a	£4.26	<i>Per Mb</i>
Paper billing administration fee	n/a	£10.59	<i>Per month. Billing is via email &amp; website as standard</i>
Payment by method other than Direct Debit	n/a	£5.09	<i>Per month. Billing is via email &amp; website as standard</i>
Transfer of ownership	£25.00	n/a	<i>Administration fee per service</i>
Returned cheque or refused Direct Debit Mandate	£25.00	n/a	<i>Administration fee per instance</i>
Hardware	POA	POA	<i>All hardware and hardware support will be priced on request</i>
Delivery - Standard (Next working day 8am-6pm) up to 20kg	£10.00	n/a	<i>£0.50 per additional kg</i>
Delivery - Next working day before 12 noon up to 20kg	£20.00		
Delivery - Next working day before 9am up to 20kg	£30.00		
Delivery - Saturday up to 20kg	£20.00		
Delivery - Northern Ireland up to 20kg	£20.00		
Delivery - Scottish Highlands up to 20kg	£20.00		

All prices quoted exclude VAT at the current rate

Standard charges apply to all out of contract services. At the end of any specified minimum term services provided on a discounted price to the one shown will automatically be moved to the pricing shown in this document unless the services are renewed into a new minimum term, in which case the specified contract charges will apply. Customers who pay a higher price compared to the one shown in this document based on historic contracts will continue at the agreed price until renewed into a new minimum term in which case the specified contract charges will apply. All services are provided subject to Timico's Standard Terms & Conditions.

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