



STANDARD CHARGES

BROADBAND

Description	One-off	Monthly	Notes
ADSL Unlimited Rental - BT	£45.00	£20.70	New Provide
ADSL Unlimited Rental - TTB			
FTTC 40/10 Unlimited Fibre Rental - BT	£80.00	£31.05	
FTTC 40/10 Unlimited Fibre Rental - TTB			
FTTC 80/20 Unlimited Fibre Rental - BT	£80.00	£39.33	
FTTC 80/20 Unlimited Fibre Rental - TTB			
ADSL Transfer In	£0.00	Package charge applies	One-off charge shown above, BT & TTB
FTTC Transfer In	£0.00	Package charge applies	One-off charge shown above, BT & TTB
ADSL Simultaneous Provide - BT	£0.00	Package charge applies	Replaces primary one-off charge shown above, requires PSTN to be ordered at the same time
Cancelled installation	£25.00	n/a	Before point of no return
Cancelled or missed installation appointment	£125.00	n/a	Cancelled after point of no return or missed
ADSL ANNEX M Option	£60.00	£10.35	Applicable to DSL only, BT & TTB
ADSL Premium Traffic Option	n/a	£4.14	Applicable to DSL only
Amend order	£15.00	n/a	One-off
ADSL Expedite	£150.00	n/a	One-off, BT & TTB, Expedite requests are best endeavours, charge applies whether successful or not
FTTC Expedite	£200.00	n/a	
ADSL broadband elevated best efforts	n/a	£4.14	Per month
Excess broadband usage	n/a	£2.33	Per GB / Per Month
Amend end user access	£25.00	n/a	Charge to amend speed profile on the line
Special Fault Investigation	£175.00	n/a	Charged only if Timico is charged by the provider
Disconnection, Cease or Migration Out	£40.00	n/a	Administration fee including provider charges
ADSL Care Level 3	n/a	£12.68	Applicable to BTW and TTB only
ADSL Care Level 4	n/a	£16.46	Applicable to BTW and TTB only
FTTC Care Level 3	n/a	£12.68	Applicable to BTW and TTB only
FTTC Care Level 4	n/a	£16.46	Applicable to BTW and TTB only
ADSL Rental - Kcom	£45.00	£25.88	Only available as New Provide
ADSL Unlimited Rental - Strencom	£95.00	£81.51	Only available as New Provide
FTTC Rental - Kcom	£160.00	£67.28	Only available as New Provide

COLOCATION - NEWARK

Description	One-off	Monthly	Notes
Colo Space Rack Unit (1U)	£199.00	£61.07	Charge for Colocation space only, install is only charged once per order
Colo Space Full Rack	£1,599.00	£826.97	Charge for Colocation space only
Additional data transfer - committed	n/a	£12.42	Per 100GB (or part thereof) - applies to 1U & 2U only
Additional data transfer - on-demand	n/a	£20.70	Per 100GB (or part thereof) - applies to 1U & 2U only
Bandwidth (Throughput Mbps)	n/a	£4.14	Per Mbps, per month - applies to half & full rack packages
Power (Amps) - Committed	n/a	£25.88	Per Amp (or part thereof), per month
Power (Amps) - Excess Usage	n/a	£77.63	Per Amp (or part thereof), per month
Remote hands support on-demand	£70.00	n/a	Per incident
Remote hands support package (5 hours per month)	n/a	£362.25	Per month, 5 incidents plus unlimited reboots
KVMoIP	£99.00	£15.53	
KVMoIP on-demand	£70.00	n/a	Per incident
Additional switch port	n/a	£51.75	Per month
Cabling - Ethernet (Cat6) <100m	£120.00	£10.35	Per cable
Cabling - Ethernet (Cat6) <100m - Additional	£35.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair	£350.00		Per cable
Cabling - SM/MM Fibre - Install <100m Pair - Additional	£70.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed	£200.00		Per cable
Cabling - SM/MM Fibre - Install <100m Pair - between halls	£450.00		Per cable
Cabling - SM/MM Fibre - Install <100m Pair - Additional - between halls	£100.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed - between halls	£275.00		
Physical Access Credentials	£25.00	n/a	Per user

COLOCATION - SOV

Description	One-off	Monthly	Notes
Colo Space Full Rack	£1,599.00	£930.47	Charge for Colocation space only
Additional data transfer - committed	n/a	£12.42	Per 100GB (or part thereof) - applies to 1U & 2U only
Additional data transfer - on-demand	n/a	£20.00	Per 100GB (or part thereof) - applies to 1U & 2U only
Bandwidth (Throughput Mbps)	n/a	£4.14	Per Mbps, per month - applies to half & full rack packages
Power (Amps) - Committed	n/a	£25.88	Per Amp (or part thereof), per month
Power (Amps) - Excess Usage	n/a	£77.63	Per Amp (or part thereof), per month
Remote hands support on-demand	£70.00	n/a	Per incident
Remote hands support package (5 hours per month)	n/a	£362.25	Per month, 5 incidents plus unlimited reboots
Cabling - Ethernet (Cat6) <100m	£120.00	£5.18	Per cable
Cabling - Ethernet (Cat6) <100m - Additional	£35.00		Per cable - additional on same order

Cabling - SM/MM Fibre - Install <100m Pair	£350.00	£10.35	Per cable
Cabling - SM/MM Fibre - Install <100m Pair - Additional	£70.00		Per cable - additional on same order
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed	£200.00		
Cabling - SM/MM Fibre - Install <100m Pair - between halls	£450.00		
Cabling - SM/MM Fibre - Install <100m Pair - Additional - between halls	£100.00		
Cabling - SM/MM Fibre - Install <100m Pair - Additional Diversely routed - between halls	£275.00		
Physical Access Credentials	£25.00	n/a	

DATA VAULT

Description	One-off	Monthly	Notes
Storage	n/a	£0.52	Per GB per month

DISASTER RECOVERY AS A SERVICE

Description	One-off	Monthly	Notes
Virtual Replication License	n/a	£30.00	Per license
DRaaS - Virtual Core Processing Unit (vCPU)	n/a	£2.25	Per GHz
DRaaS - Virtual Memory (vRAM)	n/a	£1.80	Per GB
Gold Storage	See Note	See Note	As per Virtual Data Centre pricing

DOMAINS, EMAIL & WEB HOSTING

Description	One-off	Monthly	Notes
TimicoMail - 2GB POP3/IMAP	n/a	£3.00	Per month, per mailbox, not available to new customers
TimicoMail - 10GB POP3/IMAP	n/a	£4.50	Per month, per mailbox, not available to new customers
TimicoMail - 2GB POP3/IMAP - enhanced security	n/a	£3.50	Per month, per mailbox, not available to new customers
TimicoMail - 10GB POP3/IMAP - enhanced security	n/a	£5.50	Per month, per mailbox, not available to new customers
SMTP feed direct	n/a	£4.30	Per month, per feed, not available to new customers
SMTP feed direct - enhanced security	n/a	£8.02	Per month, per feed, not available to new customers
Transfer of services to alternative provider	£10.00	£10.66	Administration fee, covers up to 10 services
.ac Domain .ac Domain - 2 Year	£499.00	n/a	One-off per period shown, automatic renewals
.ac Domain .ac Domain - 5 Year	£949.00	n/a	One-off per period shown, automatic renewals
.academy Domain .academy Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.academy Domain .academy Domain - 5 Year	£154.30	n/a	One-off per period shown, automatic renewals
.ae Domain .ae Domain - 2 Year	£436.00	n/a	One-off per period shown, automatic renewals
.ae Domain .ae Domain - 5 Year	£870.00	n/a	One-off per period shown, automatic renewals
.agency Domain .agency Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.agency Domain .agency Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.archi Domain .archi Domain - 2 Years	£198.00	n/a	One-off per period shown, automatic renewals
.archi Domain .archi Domain - 5 Year	£395.00	n/a	One-off per period shown, automatic renewals
.asia Domain .asia Domain - 2 Years	£42.00	n/a	One-off per period shown, automatic renewals
.asia Domain .asia Domain - 5 Years	£83.87	n/a	One-off per period shown, automatic renewals
.at Domain .at Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.at Domain .at Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.bargains Domain .bargains Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.bargains Domain .bargains Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.be Domain .be Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.be Domain .be Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.berlin Domain .berlin Domain - 2 Year	£117.00	n/a	One-off per period shown, automatic renewals
.berlin Domain .berlin Domain - 5 Year	£235.00	n/a	One-off per period shown, automatic renewals
.best Domain .best Domain - 2 Year	£268.00	n/a	One-off per period shown, automatic renewals
.best Domain .best Domain - 5 Year	£535.00	n/a	One-off per period shown, automatic renewals
.biz Domain .biz Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.biz Domain .biz Domain - 5 Year	£64.99	n/a	One-off per period shown, automatic renewals
.boutique Domain .boutique Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.boutique Domain .boutique Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.br.com Domain .br.com Domain - 2 Year	£119.99	n/a	One-off per period shown, automatic renewals
.br.com Domain .br.com Domain - 5 Year	£269.99	n/a	One-off per period shown, automatic renewals
.build Domain .build Domain - 2 Year	£179.00	n/a	One-off per period shown, automatic renewals
.build Domain .build Domain - 5 Year	£357.00	n/a	One-off per period shown, automatic renewals
.builders Domain .builders Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.builders Domain .builders Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.buzz Domain .buzz Domain - 2 Year	£95.00	n/a	One-off per period shown, automatic renewals
.buzz Domain .buzz Domain - 5 Year	£95.00	n/a	One-off per period shown, automatic renewals
.ca Domain .ca Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.ca Domain .ca Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.careers Domain .careers Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.careers Domain .careers Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.cc Domain .cc Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.cc Domain .cc Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.ceo Domain .ceo Domain - 2 Year	£240.00	n/a	One-off per period shown, automatic renewals
.ceo Domain .ceo Domain - 5 Year	£479.00	n/a	One-off per period shown, automatic renewals
.ch Domain .ch Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.ch Domain .ch Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.cheap Domain .cheap Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.cheap Domain .cheap Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.cl Domain .cl Domain - 2 Year	£212.99	n/a	One-off per period shown, automatic renewals

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.cl Domain	.cl Domain - 5 Year	£499.00	n/a	One-off per period shown, automatic renewals
.cn Domain	.cn Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.cn Domain	.cn Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.co Domain	.co Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.co Domain	.co Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.co.il Domain	.co.il Domain - 2 Year	£264.00	n/a	One-off per period shown, automatic renewals
.co.il Domain	.co.il Domain - 5 Year	£527.00	n/a	One-off per period shown, automatic renewals
.co.nz Domain	.co.nz Domain - 2 Year	£262.00	n/a	One-off per period shown, automatic renewals
.co.nz Domain	.co.nz Domain - 5 Year	£523.00	n/a	One-off per period shown, automatic renewals
.co.uk Domain	.co.uk Domain - 2 Year	£10.45	n/a	One-off per period shown, automatic renewals
.co.uk Domain	.co.uk Domain - 5 Year	£22.99	n/a	One-off per period shown, automatic renewals
.co.za Domain	.co.za Domain - 2 Year	£228.00	n/a	One-off per period shown, automatic renewals
.co.za Domain	.co.za Domain - 5 Year	£455.00	n/a	One-off per period shown, automatic renewals
.codes Domain	.codes Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.codes Domain	.codes Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.com Domain	.com Domain - 2 Year	£20.99	n/a	One-off per period shown, automatic renewals
.com Domain	.com Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.com.sg Domain	.com.sg Domain - 2 Year	£249.99	n/a	One-off per period shown, automatic renewals
.com.sg Domain	.com.sg Domain - 5 Year	£605.99	n/a	One-off per period shown, automatic renewals
.com.tr Domain	.com.tr Domain - 5 Year	£140.00	n/a	One-off per period shown, automatic renewals
.com.tr Domain	.com.tr Domain - 1 Year	£140.00	n/a	One-off per period shown, automatic renewals
.com.uy Domain	.com.uy Domain - 1 Year	£140.00	n/a	One-off per period shown, automatic renewals
.com.ve Domain	.com.ve Domain - 1 Year	£140.00	n/a	One-off per period shown, automatic renewals
.community Domain	.community Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.community Domain	.community Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.company Domain	.company Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.company Domain	.company Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.computer Domain	.computer Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.cool Domain	.cool Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.cool Domain	.cool Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.CYMRU Domain	.CYMRU Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.CYMRU Domain	.CYMRU Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.dating Domain	.dating Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.dating Domain	.dating Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.de Domain	.de Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.de Domain	.de Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.direct Domain	.direct Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.direct Domain	.direct Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.dk Domain	.dk Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.education Domain	.education Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.education Domain	.education Domain - 5 Year	£64.99	n/a	One-off per period shown, automatic renewals
.ee Domain	.ee Domain - 1 Year	£22.99	n/a	One-off per period shown, automatic renewals
.email Domain	.email Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.email Domain	.email Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.es Domain	.es Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.es Domain	.es Domain - 5 Year	£64.99	n/a	One-off per period shown, automatic renewals
.eu Domain	.eu Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.eu Domain	.eu Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.eu.com Domain	.eu.com Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.eu.com Domain	.eu.com Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.events Domain	.events Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.events Domain	.events Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.expert Domain	.expert Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.expert Domain	.expert Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.fm Domain	.fm Domain - 2 Year	£472.00	n/a	One-off per period shown, automatic renewals
.fm Domain	.fm Domain - 5 Year	£942.00	n/a	One-off per period shown, automatic renewals
.fr Domain	.fr Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.fr Domain	.fr Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.gb.com Domain	.gb.com Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.gb.com Domain	.gb.com Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.gs Domain	.gs Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.gs Domain	.gs Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.guru Domain	.guru Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.guru Domain	.guru Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.ie Domain	.ie Domain - 2 Year	£289.99	n/a	One-off per period shown, automatic renewals
.ie Domain	.ie Domain - 5 Year	£649.99	n/a	One-off per period shown, automatic renewals
.in Domain	.in Domain - 2 Year	£29.99	n/a	One-off per period shown, automatic renewals
.info Domain	.info Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.info Domain	.info Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.international Domain	.international Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.international Domain	.international Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.it Domain	.it Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.it Domain	.it Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.jp Domain	.jp Domain - 2 Year	£452.00	n/a	One-off per period shown, automatic renewals
.jp Domain	.jp Domain - 5 Year	£902.00	n/a	One-off per period shown, automatic renewals
.kiwi Domain	.kiwi Domain - 2 Year	£89.00	n/a	One-off per period shown, automatic renewals
.kiwi Domain	.kiwi Domain - 5 Year	£177.00	n/a	One-off per period shown, automatic renewals
.london Domain	.london Domain - 2 Year	£124.99	n/a	One-off per period shown, automatic renewals
.london Domain	.london Domain - 5 Year	£259.99	n/a	One-off per period shown, automatic renewals
.ltd.uk Domain	.ltd.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals

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.luxury Domain .luxury Domain - 2 Year	£1,408.00	n/a	One-off per period shown, automatic renewals
.luxury Domain .luxury Domain - 5 Year	£2,811.00	n/a	One-off per period shown, automatic renewals
.me Domain .me Domain - 2 Year	£49.99	n/a	One-off per period shown, automatic renewals
.me Domain .me Domain - 5 Year	£119.99	n/a	One-off per period shown, automatic renewals
.me.uk Domain .me.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.me.uk Domain .me.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.menu Domain .menu Domain - 2 Year	£95.00	n/a	One-off per period shown, automatic renewals
.menu Domain .menu Domain - 5 Year	£189.70	n/a	One-off per period shown, automatic renewals
.mobi Domain .mobi Domain - 2 Year	£59.99	n/a	One-off per period shown, automatic renewals
.mobi Domain .mobi Domain - 5 Year	£134.99	n/a	One-off per period shown, automatic renewals
.ms Domain .ms Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.ms Domain .ms Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.name Domain .name Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.name Domain .name Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.net Domain .net Domain - 2 Year	£20.99	n/a	One-off per period shown, automatic renewals
.net Domain .net Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.net.uk Domain .net.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.net.uk Domain .net.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.nl Domain .nl Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.nl Domain .nl Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.org Domain .org Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.org Domain .org Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.org.uk Domain .org.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.org.uk Domain .org.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.partners Domain .partners Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.partners Domain .partners Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.photo Domain .photo Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.photo Domain .photo Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.plc.uk Domain .plc.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.plc.uk Domain .plc.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.productions Domain .productions Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.productions Domain .productions Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.properties Domain .properties Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.properties Domain .properties Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.pt Domain .pt Domain - 2 Year	£249.99	n/a	One-off per period shown, automatic renewals
.pt Domain .pt Domain - 5 Year	£549.99	n/a	One-off per period shown, automatic renewals
.recipes Domain .recipes Domain - 2 Year	£120.00	n/a	One-off per period shown, automatic renewals
.recipes Domain .recipes Domain - 5 Year	£240.00	n/a	One-off per period shown, automatic renewals
.rich Domain .rich Domain - 2 Year	£6,000.00	n/a	One-off per period shown, automatic renewals
.rich Domain .rich Domain - 5 Year	£11,980.00	n/a	One-off per period shown, automatic renewals
.ru Domain .ru Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.ru Domain .ru Domain - 5 Year	£52.99	n/a	One-off per period shown, automatic renewals
.sch.uk Domain .sch.uk Domain - 2 Year	£13.11	n/a	One-off per period shown, automatic renewals
.sch.uk Domain .sch.uk Domain - 5 Year	£26.99	n/a	One-off per period shown, automatic renewals
.social Domain .social Domain - 2 Year	£44.99	n/a	One-off per period shown, automatic renewals
.social Domain .social Domain - 5 Year	£49.99	n/a	One-off per period shown, automatic renewals
.solutions Domain .solutions Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.solutions Domain .solutions Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.sucks Domain .sucks Domain - 2 Year	£549.00	n/a	One-off per period shown, automatic renewals
.sucks Domain .sucks Domain - 5 Year	£1,299.00	n/a	One-off per period shown, automatic renewals
.technology Domain .technology Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.technology Domain .technology Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.today Domain .today Domain - 2 Year	£52.00	n/a	One-off per period shown, automatic renewals
.today Domain .today Domain - 5 Year	£104.00	n/a	One-off per period shown, automatic renewals
.trade Domain .trade Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.trade Domain .trade Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.training Domain .training Domain - 2 Year	£79.00	n/a	One-off per period shown, automatic renewals
.training Domain .training Domain - 5 Year	£157.75	n/a	One-off per period shown, automatic renewals
.tv Domain .tv Domain - 2 Year	£89.99	n/a	One-off per period shown, automatic renewals
.tv Domain .tv Domain - 5 Year	£199.99	n/a	One-off per period shown, automatic renewals
.uk Domain .uk Domain - 2 Year	£10.49	n/a	One-off per period shown, automatic renewals
.uk Domain .uk Domain - 5 Year	£22.99	n/a	One-off per period shown, automatic renewals
.uk.com Domain .uk.com Domain - 2 Year	£119.99	n/a	One-off per period shown, automatic renewals
.uk.com Domain .uk.com Domain - 5 Year	£269.99	n/a	One-off per period shown, automatic renewals
uk.net Domain uk.net Domain - 2 year	£119.00	n/a	One-off per period shown, automatic renewals
uk.net Domain uk.net Domain - 5 year	£269.99	n/a	One-off per period shown, automatic renewals
.us Domain .us Domain - 2 Year	£25.99	n/a	One-off per period shown, automatic renewals
.us Domain .us Domain - 5 Year	£54.99	n/a	One-off per period shown, automatic renewals
.us.com Domain .us.com Domain - 2 Year	£49.99	n/a	One-off per period shown, automatic renewals
.us.com Domain .us.com Domain - 5 Year	£119.99	n/a	One-off per period shown, automatic renewals
.vg Domain .vg Domain - 2 Year	£69.99	n/a	One-off per period shown, automatic renewals
.vg Domain .vg Domain - 5 Year	£149.99	n/a	One-off per period shown, automatic renewals
.wales Domain .wales Domain - 2 Year	£39.99	n/a	One-off per period shown, automatic renewals
.wales Domain .wales Domain - 5 Year	£89.99	n/a	One-off per period shown, automatic renewals
.wiki Domain .wiki Domain - 2 Year	£71.00	n/a	One-off per period shown, automatic renewals
.wiki Domain .wiki Domain - 5 Year	£142.00	n/a	One-off per period shown, automatic renewals
.ws Domain .ws Domain - 2 Year	£49.99	n/a	One-off per period shown, automatic renewals
.ws Domain .ws Domain - 5 Year	£119.99	n/a	One-off per period shown, automatic renewals
.xxx Domain .xxx Domain - 2 Year	£219.99	n/a	One-off per period shown, automatic renewals
.xxx Domain .xxx Domain - 5 Year	£549.99	n/a	One-off per period shown, automatic renewals

.xyz Domain .xyz Domain - 2 Year	£30.00	n/a	One-off per period shown, automatic renewals
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FIXED LINE TELEPHONY

Description	One-off	Monthly	Notes
BT - Analogue Line - New	£105.00	£16.51	Per line (Premium, Multi and Aux lines carry a £2.50 per month premium)
BT - Analogue Line - Transfer in	£20.00		
BT - ISDN2 - New	£185.00	£27.84	Per circuit
BT - ISDN2 - Transfer in	£39.00		
BT - ISDN30 - New - Circuit	£800.00	n/a	Per circuit
BT - ISDN30 - Transfer in	£89.00		
BT - ISDN30 - New - Channel	£20.00	£15.47	Per channel
BT - Out of hours installation appointment supplement	£65.00	n/a	Per site in addition to normal connection charges
BT - Amend order	£15.00	n/a	Applicable when any change is made to an appointment date during any stage of an order.
BT - Expedite order - Analogue Line	£200.00	n/a	Expedite requests are best endeavours, charge applies whether successful or not
BT - Cancelled installation	£25.00	n/a	Before the point of no return
BT - Cancelled or missed installation appointment	£125.00	n/a	Cancelled after point of no return or missed
BT - Renumber at point of transfer	£15.00	n/a	Per line
BT - Renumber existing line	£55.00	n/a	Administration fee including provider charges
BT - Disconnection, cease or transfer	£20.00	n/a	Administration fee including provider charges
BT - Analogue Line - Care Level 2	n/a	£2.07	Per line
BT - Analogue Line - Care Level 2.5 Plus	na/	£2.59	Per line
BT - Analogue Line - Care Level 3	n/a	£5.12	Per line
BT - Analogue Line - Care Level 4	n/a	£7.19	Per line
BT - ISDN2 - Care Level 2 Plus	n/a	£2.59	Per circuit
BT - ISDN2 - Care Level 3	n/a	£5.12	Per circuit
BT - ISDN2 - Care Level 4	n/a	£7.19	Per circuit
BT - ISDN30 - Care Level 2	n/a	£2.59	Per channel
BT - ISDN30 - Care Level 3	n/a	£5.12	Per channel
BT - ISDN30 - Care Level 4	n/a	£7.19	Per channel
BT - ISDN 30 Site Assurance	n/a	£1.55	Per channel, per month
BT - ISDN30 Admin Call Forwarding	£6.00	£3.62	Per circuit
BT - ISDN30 Anonymous call rejection	£6.00	£2.85	Per circuit
BT - ISDN30 Call Waiting / Call Hold	£6.00	£2.85	Per circuit
BT - ISDN30 Caller redirect	n/a	£12.94	Per circuit
BT - ISDN30 Calling Line Identity Presentation	n/a	£2.33	Per circuit
BT - ISDN30 Calling Line Identity Restriction	n/a	£2.85	Per circuit
BT - ISDN30 Connected Line Identity Presentation	n/a	£2.33	Per circuit
BT - ISDN30 Connected Line Identity Restriction	n/a	£2.85	Per circuit
BT - ISDN30 Customer Controlled Call Forwarding	£6.00	£3.62	Per circuit
BT - ISDN30 DDI caller redirect	£275.00	£12.94	Per Block of 10 consecutive DDI's
BT - ISDN30 DDI Numbers	£11.00	£5.07	Per Block of 10 consecutive DDI's
BT - ISDN30 Multi Sub. Numbering (2 to 10)	£40.00	£1.04	Per circuit
BT - ISDN30 Permanent Incoming Call Bar	£6.00	£2.59	Per circuit
BT - ISDN30 Permanent Outgoing Call Bar	£6.00	£2.59	Per circuit
BT - ISDN30 Presentation number	£80.00	£3.98	Per circuit
BT - ISDN30 Selective Call Barring	£6.00	£2.59	Per circuit
BT - ISDN2 Admin Call Forwarding	£6.00	£3.62	Per number
BT - ISDN2 Anonymous call rejection	£6.00	£2.85	Per number
BT - ISDN2 Call Waiting / Call Hold	£6.00	£2.85	Per number
BT - ISDN2 Caller redirect	n/a	£2.32	Per number
BT - ISDN2 Calling Line Identity Presentation	n/a	£2.33	Per number
BT - ISDN2 Calling Line Identity Restriction	n/a	£2.85	Per number
BT - ISDN2 Connected Line Identity Presentation	n/a	£2.33	Per number
BT - ISDN2 Connected Line Identity Restriction	n/a	£2.85	Per number
BT - ISDN2 Customer Controlled Call Forwarding	£6.00	£3.62	Per number
BT - ISDN2 DDI caller redirect	£275.00	£12.94	Per Block of 10 consecutive DDI's
BT - ISDN2 DDI Numbers	£11.00	£5.07	Per Block of 10 consecutive DDI's
BT - ISDN2 Multi Sub. Numbering (2 to 10)	£40.00	£1.04	Per number
BT - ISDN2 Permanent Incoming Call Bar	£6.00	£2.59	Per number
BT - ISDN2 Permanent Outgoing Call Bar	£6.00	£2.59	Per number
BT - ISDN2 Presentation number	£35.00	£3.98	Per number
BT - ISDN2 Selective Call Barring	£6.00	£2.59	Per number
BT - Analogue Line Call Barring	n/a	£1.91	Per number
BT - Analogue Line Call Diversion	£4.50	£1.55	Per number
BT - Analogue Line Call Minder	£3.50	£1.55	Per number
BT - Analogue Line Call Minder Premier	£7.50	£3.62	Per number
BT - Analogue Line Call Sign	£12.50	£4.14	Per number
BT - Analogue Line Call Waiting	n/a	£1.55	Per number
BT - Analogue Line Caller Display	n/a	£1.55	Per number
BT - Analogue Line Multiway Calling (3)	n/a	£1.55	Per number
BT - Analogue Line Reminder Call	n/a	£2.59	Per number
BT - Analogue Line Ring Back	n/a	£1.91	Per number
BT - Smart Divert	n/a	£2.07	Per number
BT - Analogue Line Outgoing Calls Barred (Int. & Prem.)	n/a	£1.55	Per number
BT - Analogue Line Outgoing Calls Barred (Prem.)	n/a	£2.28	Per number
BT - Directory Entry - Ordinary	n/a	£25.88	Per number

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BT - Directory Entry - Bold	n/a	£46.58	Per number
BT - 1571	n/a	£2.33	Per number
Kcom - Analogue Line - New	£195.00	£31.05	Per line
Strencom - Analogue Line - New	£152.50	£31.05	Per line
Call Tariff	n/a	n/a	Timico Business Call Tariff

Synergy UC

Description	One-off	Monthly	Notes
Synergy - Standard User	£5.00	£8.28	Per user
Synergy - Pro User	£5.00	£12.42	Per user
Single incoming geographic number (new)	£0.00	£0.88	UK geographic number provided by Timico
Single incoming geographic number (ported-in)	£19.00		UK geographic number ported from alternative provider
Multiple incoming geographic numbers (new)	£0.00		UK geographic numbers provided by Timico (monthly per number)
Multiple incoming geographic numbers (ported-in)	£19.00		Per number up to maximum of £95 (monthly per number)
VoIP username change	£5.00	n/a	Administration fee per user
Routing or dial plan changes	£22.59	n/a	Up to five minor changes per request
Disconnection or cease	£5.00	n/a	Administration fee per user
Port rejection charge	£15.00	n/a	One-off where number port order is rejected
Call Tariff	n/a	n/a	Timico VoIP Business Call Tariff

LEASED LINES

Description	One-off	Monthly	Notes
EoFTTC Circuit	POA	POA	Per circuit
EFM Circuit	POA	POA	Per circuit
Fibre EAD Circuit	POA	POA	Per circuit

MICROSOFT LICENSES (SPLA)

Description	One-off	Monthly	Notes
Microsoft BizTalk Server Branch	n/a	£60.00	Server License
Microsoft BizTalk Server Enterprise	n/a	£1,001.00	Server License
Microsoft BizTalk Server Standard	n/a	£230.00	Server License
Windows Server Standard Core Licence (2 Core)	n/a	£19.00	Per user
Windows Server Data Centre Core Licence (2 Core)	n/a	£19.00	Per user
Exchange Basic Subscriber Access Licence	n/a	£1.00	Per user
Exchange Enterprise Plus Subscriber Access Licence	n/a	£6.00	Per user
Exchange Enterprise Subscriber Access Licence	n/a	£4.00	Per user
Exchange Enterprise Subscriber Access Licence for Software Assurance	n/a	£1.00	Per user
Exchange Standard Plus Subscriber Access Licence	n/a	£5.00	Per user
Exchange Standard Subscriber Access Licence	n/a	£3.00	Per user
Exchange Standard Subscriber Access Licence for Software Assurance	n/a	£1.00	Per user
SQL Server Standard Subscriber Access Licence	n/a	£20.00	Per user
SQL Server Standard Core Licence (2 Core)	n/a	£167.00	Per user
SQL Server Web Edition Core Licence (2 Core)	n/a	£11.00	2 core minimum
Windows Rights Management Services Client Access Licence	n/a	£2.00	2 core minimum
Windows Remote Desktop Services Subscriber Access Licence	n/a	£6.00	Server License
Office Standard Subscriber Access Licence	n/a	£14.00	Per user
Project Professional Subscriber Access Licence	n/a	£35.00	Per user
Project Standard Subscriber Access Licence	n/a	£23.00	Server License

MOBILE

Description	One-off	Monthly	Notes
Disconnection or cease (in contract) (no PAC Code)	£25.00	n/a	Administration fee + all outstanding charges (per number)
Disconnection or cease (out of contract) (no PAC Code)	£0.00	n/a	Free of charge
Transfer with PAC Code to alternative provider (in contract)	£25.00	n/a	Administration fee + all outstanding charges (per number)
Transfer with PAC Code to alternative provider (out of contract)	£15.00	n/a	Administration fee (per number)
Device network unlocking	£100.00	n/a	Unlocking network specific devices
Re-issue of PAC Code	£15.00	n/a	Administration fee (per PAC Code)
Mobile Tariff	See Notes	See Notes	As per contract
Re-number	£50.00	n/a	Administration fee including network charges (per number)
SIM Card	£0.00	n/a	excludes delivery charges
SIM Card - AQL	£0.00	n/a	excludes delivery charges
1GB for Failover (up to 5 SIMs)	£30.00	£30.00	AQL Only
5GB for Failover (up to 10 SIMs)	£100.00	£100.00	
10GB for Failover (up to 15 SIMs)	£170.00	£170.00	
20GB for Failover (up to 20 SIMs)	£200.00	£370.00	
30GB for Failover (up to 25 SIMs)	£250.00	£550.00	
50GB for Failover (up to 30 SIMs)	£300.00	£880.00	
75GB for Failover (up to 100 SIMs)	£1,000.00	£1,500.00	
100GB for Failover (up to 150 SIMs)	£1,500.00	£1,950.00	
150GB for Failover (up to 200 SIMs)	£2,000.00	£2,900.00	
200GB for Failover (up to 300 SIMs)	£3,000.00	£3,850.00	
1GB for Rapid Deployment		£18.00	
5GB for Rapid Deployment		£85.00	
10GB for Rapid Deployment		£170.00	
20GB for Rapid Deployment		£335.00	

30GB for Rapid Deployment	£10.00	£510.00	AQL Only, Minimum 3 month term
50GB for Rapid Deployment		£840.00	
75GB for Rapid Deployment		£1,275.00	
100GB for Rapid Deployment		£1,700.00	
150GB for Rapid Deployment		£2,550.00	
200GB for Rapid Deployment		£3,400.00	

OFFICE 365 LICENSES & BOLT ONS

Description	One-off	Monthly	Notes
EM+S E3 CSP	n/a	£6.83	
EM+S E5 CSP	n/a	£13.46	
Office 365 Business	n/a	£7.90	
Office 365 Business Essentials	n/a	£3.80	
Office 365 Business Premium	n/a	£9.40	
Office 365 Business Premium - Supported	n/a	£10.30	
Office 365 ProPlus	n/a	£11.50	
Office 365 ProPlus - Supported	n/a	£12.55	
Office 365 Enterprise E1	n/a	£6.00	
Office 365 Enterprise E3	n/a	£17.60	
Office 365 Enterprise E3 - Supported	n/a	£19.23	
Office 365 Enterprise E5	n/a	£30.80	
Office 365 Enterprise E5 - Supported	n/a	£34.11	
Skype for Business PSTN Conferencing for E5 without PSTN Conferencing	n/a	£1.50	
Office 365 F1	n/a	£3.00	
Exchange Online (Plan 1)	n/a	£3.00	
Exchange Online (Plan 2)	n/a	£6.00	
Exchange Online Protection	n/a	£0.80	
Exchange Online Advanced Threat Protection	n/a	£1.50	
Exchange Online Archiving for Exchange Online	n/a	£2.30	
Exchange Online Kiosk	n/a	£1.50	
Exchange Online Archiving (EOA) for Exchange Server	n/a	£2.30	
Additional PSTN numbers to extend Skype for Business features	n/a	£3.80	
Audio Conferencing (PSTN)	n/a	£3.00	
Common Area Phone	n/a	£6.00	
Domestic and International Calling Plan	n/a	£18.10	
Domestic Calling Plan	n/a	£9.05	
Domestic Calling Plan (120 Min)	n/a	£4.52	
Phone System (PBX)	n/a	£6.00	
Skype for Business Online (Plan 1)	n/a	£1.50	
Skype for Business Online (Plan 2)	n/a	£4.20	
Skype for Business Plus CAL	n/a	£1.50	
SharePoint Online (Plan 1)	n/a	£3.80	
SharePoint Online (Plan 2)	n/a	£7.50	
OneDrive for Business (Plan 1)	n/a	£3.80	Per license
OneDrive for Business (Plan 2)	n/a	£7.50	
Microsoft Flow P1	n/a	£3.80	
Microsoft Flow P2	n/a	£11.30	
Flow Additional Runs per 50,000	n/a	£30.20	
Flow Additional Runs per 50,000	n/a	£30.20	
Microsoft PowerApps P1	n/a	£5.30	
Microsoft PowerApps P2	n/a	£30.20	
PowerApps Additional Data Storage	n/a	£56.60	
PowerApps Additional Data Storage (Dyn365)	n/a	£56.60	
PowerApps Additional File Storage per 500GB	n/a	£37.70	
PowerApps Additional File Storage per 500GB (Dyn365)	n/a	£37.70	
Yammer Enterprise	n/a	£2.30	
Visio Online Plan 1	n/a	£3.80	
Visio Online Plan 2	n/a	£11.30	
Power BI Pro	n/a	£7.50	
Power BI Premium P1	n/a	£3,766.60	
Power BI Premium P2	n/a	£7,536.90	
Power BI Premium P3	n/a	£15,077.60	
Power BI Premium P4	n/a	£30,158.90	
Power BI Premium P5	n/a	£60,321.60	
Office 365 Business Premium (Nonprofit Staff Pricing)	n/a	£2.38	
Office 365 ProPlus (Nonprofit Staff Pricing)	n/a	£3.00	
Office 365 Enterprise E3 (Nonprofit Staff Pricing)	n/a	£4.14	
Office 365 Enterprise E5 (Nonprofit Staff Pricing)	n/a	£13.66	
Exchange Online Advanced Threat Protection (Nonprofit Staff Pricing)	n/a	£0.52	
Exchange Online Archiving for Exchange Online (Nonprofit Staff Pricing)	n/a	£0.93	
Skype for Business Online (Plan 2) (Nonprofit Staff Pricing)	n/a	£1.55	
Audio Conferencing (Nonprofit Staff)	n/a	£1.24	
Phone System (Nonprofit Staff Pricing)	n/a	£2.48	
Power BI Pro (Nonprofit Staff Pricing)	n/a	£2.38	
Power BI Premium P1 (Nonprofit Staff Pricing)	n/a	£1,559.33	
Power BI Premium P2 (Nonprofit Staff Pricing)	n/a	£3,120.32	
Power BI Premium P3 (Nonprofit Staff Pricing)	n/a	£6,242.09	
Power BI Premium EM3 (Nonprofit Staff Pricing)	n/a	£778.94	

PROFESSIONAL SERVICES

Description	One-off	Monthly	Notes
Consultant	£125.00	n/a	One-off, Per Hour
Engineer - Tier 1	£600.00	n/a	One-off, Per Day
Engineer - Tier 1 - Remote	£66.00	n/a	One-off, Per 30 minutes
Engineer - Tier 1 - Out of Hours / Saturday	£825.00	n/a	One-off, Per Day
Engineer - Tier 1 - Sunday / Bank Holiday	£1,100.00	n/a	One-off, Per Day
Engineer - Tier 2	£760.00	n/a	One-off, Per Day
Engineer - Tier 2 - Remote	£83.60	n/a	One-off, Per 30 minutes
Engineer - Tier 2 - Out of Hours / Saturday	£1,140.00	n/a	One-off, Per Day
Engineer - Tier 2 - Sunday / Bank Holiday	£1,520.00	n/a	One-off, Per Day
Engineer - Tier 3	£850.00	n/a	One-off, Per Day
Engineer - Tier 3 - Remote	£93.50	n/a	One-off, Per 30 minutes
Engineer - Tier 3 - Out of Hours / Saturday	£1,275.00	n/a	One-off, Per Day
Engineer - Tier 3 - Sunday / Bank Holiday	£1,700.00	n/a	One-off, Per Day
Project Co-ordinator	£400.00	n/a	One-off, Per Day
Project Manager	£850.00	n/a	One-off, Per Day
Trainer	£100.00	n/a	One-off, Per Hour
Service Management	n/a	POA	Price On Application based on bespoke requirements

REMOTE INFRASTRUCTURE SUPPORT

Description	One-off	Monthly	Notes
Remote infrastructure support - Servers	POA	POA	Price On Application based on bespoke requirements
Remote infrastructure support - Switches			

SYNERGY SIP TRUNKS

Description	One-off	Monthly	Notes
Per site connection	£105.00	n/a	One-off per site served with SIP trunks
SIP trunk rental	n/a	£6.21	Per channel
Single incoming geographic number (new)	£0.00	£0.88	UK geographic number provided by Timico
Single incoming geographic number (ported-in)	£19.00		UK geographic number ported from alternative provider
Multiple incoming geographic numbers (new)	£0.00		UK geographic numbers provided by Timico (monthly per number)
Multiple incoming geographic numbers (ported-in)	£19.00	n/a	Per number up to maximum of £95 (monthly per number)
Port rejection charge	£15.00	n/a	One-off where number port order is rejected
Call Tariff	n/a	n/a	Timico VoIP Business Call Tariff

IT HELP DESK

Description	One-off	Monthly	Notes
IT Help Desk	POA	POA	Price On Application based on bespoke requirements

VIRTUAL DATA CENTRE

Description	One-off	Monthly	Notes
Virtual Core Processing Unit (vCPU)	n/a	£9.00	Per GHz
Virtual Memory (vRAM)	n/a	£7.50	Per GB
Platinum Storage	n/a	£0.14	
Gold Storage	n/a	£0.07	
Silver Storage	n/a	£0.06	
Backup Storage	n/a	£0.04	
Veeam Backup & Replication License	n/a	£8.00	Per license
McAfee MOVE Antivirus for Windows	n/a	£6.00	
Antivirus for Linux	n/a	£17.00	Per device
Virtual Firewall	n/a	£15.00	
Virtual Firewall HA Add-on	n/a	£15.00	

VIRTUAL NUMBERS

Description	One-off	Monthly	Notes
Virtual Number - Standard	£0.00	£10.35	Per number
Virtual Number - Gold	POA		
Call queuing rental	n/a	£5.18	
Simple IVR	£50.00	£5.18	
Advanced IVR (including call queueing)	£100.00	£10.35	
Geographic routing	£200.00	£10.35	

OTHER CHARGES

Description	One-off	Monthly	Notes
IP address - additional 1	n/a	£2.59	Per month
IP address - additional 2	n/a	£5.18	Per month
IP address - additional 6	n/a	£8.28	Per month
IP address - additional 14	n/a	£12.94	Per month
Centralised Internet Breakout	n/a	£4.14	Per Mb
Paper billing administration fee	n/a	£10.30	Per month. Billing is via email & website as standard
Payment by method other than Direct Debit	n/a	£4.95	Per month. Billing is via email & website as standard
Transfer of ownership	£25.00	n/a	Administration fee per service
Returned cheque or refused Direct Debit Mandate	£25.00	n/a	Administration fee per instance

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Hardware	POA	POA	All hardware and hardware support will be priced on request
Delivery - Standard (Next working day 8am-6pm) up to 20kg	£10.00	n/a	£0.50 per additional kg
Delivery - Next working day before 12 noon up to 20kg	£20.00		
Delivery - Next working day before 9am up to 20kg	£30.00		
Delivery - Saturday up to 20kg	£20.00		
Delivery - Northern Ireland up to 20kg	£20.00		
Delivery - Scottish Highlands up to 20kg	£20.00		

All prices quoted exclude VAT at the current rate

Standard charges apply to all out of contract services. At the end of any specified minimum term services provided on a discounted price to the one shown will automatically be moved to the pricing shown in this document unless the services are renewed into a new minimum term, in which case the specified contract charges will apply. Customers who pay a higher price compared to the one shown in this document based on historic contracts will continue at the agreed price until renewed into a new minimum term in which case the specified contract charges will apply. All services are provided subject to Timico's Standard Terms & Conditions.

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