

Synergy - Android

Installing Timico Synergy for Android

- Select **Google Play** icon on your Android device
- Search for **Timico** and select **Timico Synergy**
- Select **Install**
- The Timico Synergy for Android app will now download/install on your device

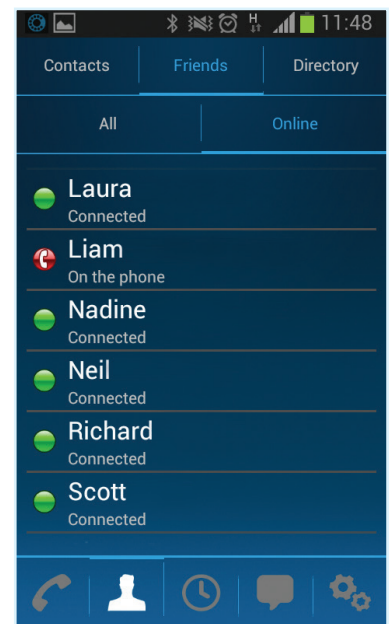


Launching the Client

- Select the **Timico Synergy for Android** app icon to launch the Client
- On the main Login screen enter your VoIP username and password
- Click **Login**

Viewing contacts

- Select **Contacts** from the home row at the bottom of the screen
- You will see three different tabs to choose from:
 - **Contacts** - view a copy of your own Android contacts
 - **Friends** - view a synchronised list of personal contacts from your PC Client showing Presence information
 - **Directory** - search the Global Directory for system contacts




Making calls

- Simply dial the number from the **Phone** tab
- OR
- Select contact's name from any of your address books. This will take you to their individual contact screen
- Some contacts may have multiple numbers stored, so select the appropriate number you wish to call
- Click **Call** or click **Video**
- **NOTE:** Once a call is active, you can click the **+** icon and have the ability to either perform a Blind or Consultative Transfer or to start a 3-way call



Answering calls

- When a call is presented, press Answer 
- **NOTE:** Once a call is active, you can click the **+** icon and have the ability to either perform a Blind or Consultative Transfer or to start a 3-way call.

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Call Logs / Call History

- Select the **History** icon from the home row at the bottom of the screen >
- Click on any number to return a call
- **NOTE:** From the tabs at the top of the screen you have the option to see a filtered view of all inbound, outbound, or missed calls

Instant Messaging

- Select the **Contacts** icon from the home row at the bottom of the screen
- Select a Friend that has Presence enabled and is available
- From their contact details screen, select **Send Instant Message**
- Type message and tap **SEND**
- **NOTE:** Once a conversation is active, you can then view and reply by selecting the IM icon from the home row at the bottom of the screen

Changing your Presence

- Select the **IM** icon from the home row at the bottom of the screen
- Click **My Status** near the top of the screen
- Select the status you want to show

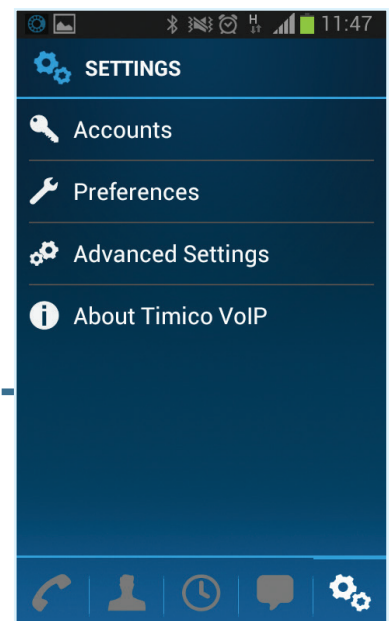
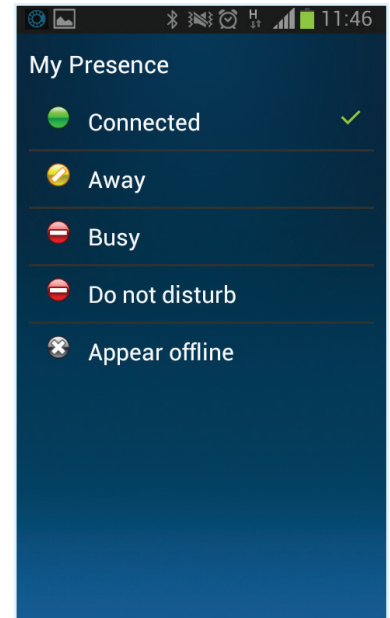
Disabling the Mobile Data Network

By default, if Wi-Fi is not available, Timico VoIP for Android will use the mobile network to operate. Should you wish to disable this feature:

- Select the **Settings** icon from the home row at the bottom of the screen
- Select **Accounts**
- Select **Timico**
- Scroll down to the 'Mobile Data Network' section and un-tick **'Use When Available'**

Logging Out

- Select **Settings** from the home row at the bottom of the screen > Preferences
- The 'Log Out' option is at the bottom of this menu



SYNERGY 

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